CITY OF CHANDLER POLICE DEPARTMENT PROFESSIONAL STANDARDS SECTION

YEAR-END RECAP OF INTERNAL INVESTIGATIONS CY 2003

Prepared for Chief of Police Sherry Kiyler and Command Staff



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CITY OF CHANDLER POLICE DEPARTMENT PROFESSIONAL STANDARDS SECTION

Internal Affairs Recap 2003

EXECUTIVE SUMMARY 2003 ANNUAL REVEIW OF INTERNAL INVESTIGATIONS

The four objectives of this report are:

- 1. Identify whether or not we are in compliance with our management indicator of sustained external complaints for Fiscal Year (FY) 02/03
- 2. Provide Command Staff with a general overview of all internal affairs investigations
- 3. Identify policies, rules, and/or regulations most frequently violated so training needs and appropriate modifications can be made
- 4. Provide other information for consideration by Command Staff

EXECUTIVE SUMMARY:

The City of Chandler management indicator for sustained external complaints is one (1) per 10,000 population. During CY 2003, actual sustained external complaints equaled .55 per 10,000. (Population figure used: 218,608) FY 2002-2003 sustained external complaints equaled .85 per 10,000. (Population figure used: 211,984) We remain in compliance with the management indicator.

There were 175 internal investigations completed for calendar year 2003, a 22% decrease from calendar year 2002.

- ♦ 108 internal complaints, or 62% of the total
- ♦ 45 external complaints, or 26% of the total
- ♦ 22 inquiries, or 12% of the total
 - 12 generated externally
 - 10 generated internally

The 45 external complaints generated 90 separate charges and yielded the following results:

- ♦ 12 complaints, or 27%, were sustained
- ♦ 33 complaints, or 73%, were other than sustained (exonerated, unfounded, not sustained, policy failure, N/A)
 - ♦ 16 charges, or 18%, were sustained
 - ♦ 74 charges, or 82%, were other than sustained

The 108 internal complaints generated 174 separate charges and yielded the following results:

- ♦ 88 complaints, or 81%, were sustained;
- ♦ 20 complaints, or 19%, were other than sustained (exonerated, unfounded, not sustained, policy failure, N/A)
- ◆ 1 complaint is pending (167-2003)
 - ♦ 106 charges, or 61%, were sustained;
 - ♦ 68 charges, or 39% were other than sustained.
 - ♦ 1 charge is pending (potential for multiple charges)

CITY OF CHANDLER POLICE DEPARTMENT

PROFESSIONAL STANDARDS SECTION

Total Internal Investigations Cases = 175								
Туре	Number	Sustained	%Sustained					
Internal Complaints	108	88	81%					
External Complaints	45	12	27%					
Internal Inquiries	10	N/A						
External Inquiries	12	N/A						
Total	175	100	57%					

Charge – Alphabetic Listing	Sust.	Exon	Unfd	N/S	N/A	P/F	Pend	Total	%Total
Arrest - Unlawful, in violation of policy	3	4						7	2.41%
Dept. Property-Care/excluding vehicles	9					1		10	3.45%
Excessive use of Force – Lethal		3						3	1.03%
Excessive Use of Force Non-Lethal	1	13	3	2				19	6.55%
False/Incomplete Reports -Complete Investigation	7	1	1	1	1			11	3.79%
False/Incomplete Reports - Knowingly make false			4					4	1.38%
Inattentiveness to Duty	11			1				12	4.14%
Inattentiveness - Fail to Document facts	3			1				4	1.38%
Off duty - Minor violations/take no action		1						1	0.34%
Reporting for Duty - Court	2							2	0.69%
Reporting for Duty - Other	18			2				20	6.90%
Reporting for Duty - Unexcused Tardy	1							1	0.34%
Respect - Treat all employees with/bring discredit	4	1	18	2				25	8.62%
Search - Bad faith			1					1	0.34%
Search - Inappropriate/non-criminal	1	1	3	1				6	2.07%
Supervisor - Ensure employees perform	2							2	0.69%
Supervisor - Perform required responsibilities	2	1						3	1.03%
Unbecoming Conduct – Commit misdemeanor	1							1	0.34%
Unbecoming Conduct – Commit felony	1		1					2	0.69%
Unbecoming Conduct – Commit Theft			2	11				13	4.48%
Unbecoming Conduct - Conduct Unbecoming	3	2	6	3				14	4.83%
Unbecoming Conduct - Fail to comply with orders	14	2	1	1		16		34	11.72%
Unbecoming Conduct - Loss of Property	5			3				8	2.76%
Unbecoming Conduct - Property to Custodian	1							1	0.34%
Unbecoming Conduct - Rude to Public	2	5	6	5				18	6.21%
Unbecoming Conduct - Rule 5	2	4	2	3				11	3.79%
Vehicle - Care for assigned vehicle	1							1	0.34%
Vehicle - Traffic Violation Accident	14		1					15	5.17%
Vehicle – Violation/no valid reason				1				1	0.34%
Vehicle Accident with damage/Non-citable	11	1		1				13	4.48%
None - Inquiry Required by policy					26			26	0.34%
Pending							1	1	0.34%
Totals	119	39	49	38	27	17	1	290	100.00%

CITY OF CHANDLER POLICE DEPARTMENT PROFESSIONAL STANDARDS SECTION

Charge – Ordered by Occurrence	Sust.	Exon	Unfd	N/S	N/A	P/F	Pend	Total	%Total
Unbecoming Conduct - Fail to comply with orders	14	2	1	1		16		34	11.72%
None - Inquiry Required by policy					26			26	8.97%
Respect - Treat all employees with/bring discredit	4	1	18	2				25	8.62%
Reporting for Duty - Other	18			2				20	6.90%
Excessive Use of Force Non-Lethal	1	13	3	2				19	6.55%
Unbecoming Conduct - Rude to Public	2	5	6	5				18	6.21%
Vehicle - Traffic Violation Accident	14		1					15	5.17%
Unbecoming Conduct - Conduct Unbecoming	3	2	6	3				14	4.83%
Unbecoming Conduct – Commit Theft			2	11				13	4.48%
Vehicle Accident with damage/Non-citable	11	1		1				13	4.48%
Inattentiveness to Duty	11			1				12	4.14%
False/Incomplete Reports -Complete Investigation	7	1	1	1	1			11	3.79%
Unbecoming Conduct - Rule 5	2	4	2	3				11	3.79%
Dept. Property-Care/excluding vehicles	9					1		10	3.45%
Unbecoming Conduct - Loss of Property	5			3				8	2.76%
Arrest - Unlawful, in violation of policy	3	4						7	2.41%
Search - Inappropriate/non-criminal	1	1	3	1				6	2.07%
False/Incomplete Reports - Knowingly make false			4					4	1.38%
Inattentiveness - Fail to Document facts	3			1				4	1.38%
Excessive use of Force – Lethal		3						3	1.03%
Supervisor - Perform required responsibilities	2	1						3	1.03%
Reporting for Duty - Court	2							2	0.69%
Supervisor - Ensure employees perform	2							2	0.69%
Unbecoming Conduct – Commit felony	1		1					2	0.69%
Off duty - Minor violations/take no action		1						1	0.34%
Reporting for Duty - Unexcused Tardy	1							1	0.34%
Search - Bad faith			1					1	0.34%
Unbecoming Conduct – Commit misdemeanor	1							1	0.34%
Unbecoming Conduct - Property to Custodian	1							1	0.34%
Vehicle - Care for assigned vehicle	1							1	0.34%
Vehicle – Violation/no valid reason				1				1	0.34%
Pending							1	1	0.34%
Totals	119	39	49	38	27	17	1	290	100.00%

	2001	2002	2003
Total Complaints	150	223	175
Total Internally-Initiated Complaints	102	143	108
Sustained	90	120	88
Total Externally-Initiated Investigations	39	52	45
Sustained	12	17	12
Total Officers (actual) – at end of calendar year	280	291	299